

**VOZ Therapy Services Inc.**

## **Terms of Use and Privacy Policy**

Effective Date: October 7, 2024

Last Updated: October 7, 2024

### **Terms of Use**

#### **1. Acceptance of Terms**

By accessing or using the website of VOZ Therapy Services Inc. (“Website”), you agree to be bound by these Terms of Use and our Privacy Policy, along with any other policies referenced herein. If you do not agree with these Terms, please discontinue use of the Website.

#### **2. Use of the Website**

##### **License to Use the Website**

We grant you a limited, non-exclusive, non-transferable, and revocable license to access and use the Website for personal and professional purposes, subject to your compliance with these Terms.

##### **Not for Children**

The Website is not intended for children under 13 years of age. If you are under 18, you may only use the Website with the involvement of a parent or legal guardian.

##### **Prohibited Uses**

You agree not to:

- Use the Website for any unlawful purpose.
- Attempt to reverse engineer or discover the source code of the Website.
- Use any automated system, such as bots or scrapers, to access the Website.
- Resell or make the Website content available to third parties without express consent.

#### **3. Services Provided**

VOZ Therapy Services Inc. provides pediatric speech and language therapy services. The content on this Website is for informational purposes only and does

not constitute professional advice. Contact us directly for specific inquiries related to therapy services.

#### **4. User Accounts**

You may be permitted to establish an account on the Website. You are responsible for maintaining the confidentiality of your credentials and any activities conducted through your account. Both you and VOZ Therapy Services Inc. may terminate your account at any time.

#### **5. Intellectual Property**

All content on the Website, including but not limited to text, images, designs, and videos, is the intellectual property of VOZ Therapy Services Inc. You may not reproduce, modify, or distribute any Website content without prior written consent from us.

#### **6. Modifications to the Website**

We reserve the right to modify, update, suspend, or discontinue any part of the Website at any time without prior notice. We will not be liable for any modifications or discontinuation of the Website.

#### **7. Third-Party Links**

The Website may contain links to third-party websites. VOZ Therapy Services Inc. does not endorse, and is not responsible for, the content or practices of these third-party websites. Accessing these links is at your own risk.

#### **8. Disclaimer of Warranties**

The Website is provided on an “AS IS” and “AS AVAILABLE” basis without any warranties of any kind. We do not guarantee that the Website will be error-free or uninterrupted.

#### **9. Limitation of Liability**

VOZ Therapy Services Inc. shall not be liable for any damages arising out of or related to your use or inability to use the Website, including direct, indirect, incidental, or consequential damages.

#### **10. Indemnification**

You agree to indemnify and hold harmless VOZ Therapy Services Inc. from any claims, liabilities, damages, or expenses arising from your use of the Website or your violation of these Terms.

## **11. Termination**

We may terminate or suspend your access to the Website at any time, without notice, for any reason. Upon termination, your right to use the Website will immediately cease.

## **12. Governing Law**

These Terms are governed by the laws of the State of Florida. Any legal proceedings related to these Terms must be brought in the state or federal courts located in Orange County, Florida.

## **13. Changes to These Terms**

We may update these Terms at any time. The updated Terms will be posted on this page, and by continuing to use the Website, you accept the updated Terms.

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## **Privacy Policy**

This Privacy Policy applies to [www.voztherapyservices.com](http://www.voztherapyservices.com) (the “Website”) and describes how VOZ Therapy Services Inc. (“we”, “us”, or “our”) collects, uses, discloses, and protects your personal information.

### **1. Information We Collect**

We collect two types of data:

#### **Anonymous Data**

We may collect anonymous data that does not identify you as an individual, such as:

- Browser type
- IP address
- Website usage statistics

#### **Personal Data**

We may collect the following types of personal data:

- **Basic Information:** Name, email address, phone number.
- **Account Information:** Username, password, and security details.
- **Automatically Collected Information:** IP address, browser details, timestamps.

## 2. Use of Your Information

We use your personal data to:

- Provide and improve our services.
- Communicate with you, including sending marketing messages (you may opt out at any time).
- Analyze Website usage and trends.
- Deliver targeted advertisements.

## 3. Children's Privacy

VOZ Therapy Services Inc. provides services to children under the age of 13. However, we only collect personal information about a child when provided by a parent or legal guardian as part of our service offerings.

- **Parental Consent:** We require parents or guardians to provide and authorize the sharing of personal information for any child receiving services through VOZ Therapy Services.
- **Types of Information Collected:** Information provided by parents may include the child's name, age, medical history, developmental history, and other data necessary for delivering therapy services.
- **Protecting Children's Data:** We take the protection of children's information seriously and employ industry-standard security measures to safeguard this data.

If you believe we have collected information from a child without proper consent, please contact us immediately, and we will take prompt action to remove the data.

## 4. Sharing of Your Information

We may share your personal data with affiliates or third parties as necessary to provide our services or comply with legal obligations. We do not sell or rent your personal information.

## 5. Data Retention & Deletion

We reserve the right to retain or delete your personal data at our discretion. You may request the deletion of your personal data, but we are not obligated to comply except as required by law.

## 6. Cookies

We may use cookies and similar technologies to enhance your Website experience. Cookies help us improve the functionality and performance of our Website.

You can manage your cookie preferences through your browser settings.

## 7. Security

We implement reasonable security measures to protect your data. However, we cannot guarantee the absolute protection of your information.

## 8. HIPAA Compliance

VOZ Therapy Services Inc. complies with the **Health Insurance Portability and Accountability Act (HIPAA)** to ensure the privacy and security of your protected health information (PHI). We will not disclose your PHI without your authorization, except as required or permitted by law.

- **PHI Protection:** Any personal health information collected as part of our services is secured using industry-standard encryption and data protection technologies.
- **HIPAA Rights:** You have the right to access, amend, or request the deletion of your PHI. To exercise these rights, please contact us directly.

## 9. Accessibility Statement

VOZ Therapy Services Inc. is committed to ensuring that our Website is accessible to individuals with disabilities. We strive to meet the requirements of the **Americans with Disabilities Act (ADA)** and follow the **Web Content Accessibility Guidelines (WCAG)** to improve the experience for all users.

If you encounter any issues with accessing our Website, or have specific questions about accessibility, please contact us, and we will work to address your concerns promptly.

## 10. Changes to this Privacy Policy

We may update this Privacy Policy at any time. Your continued use of the Website signifies your acceptance of any changes.

## **11. Contact Information**

For questions about this Privacy Policy or our Terms of Use, please contact us at:

VOZ Therapy Services Inc.

Email: [info@voztherapyservices.com](mailto:info@voztherapyservices.com)

Phone: (407)-243-8832